

Fig. 1

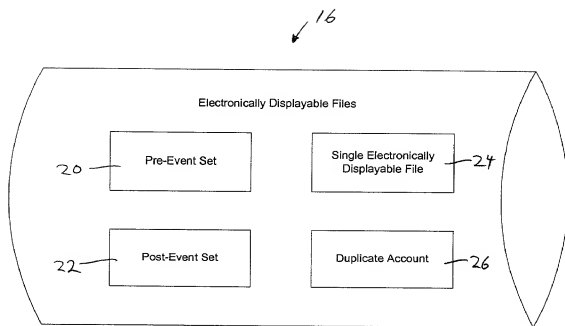


Fig. 2A

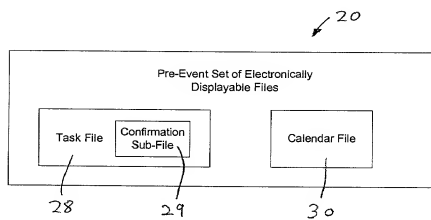


Fig. 2B

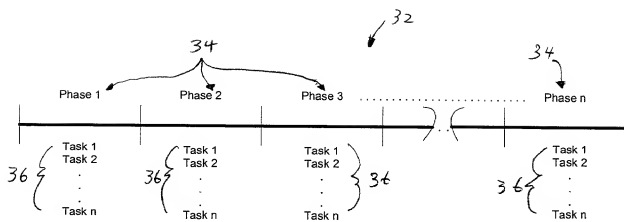


Fig. 3

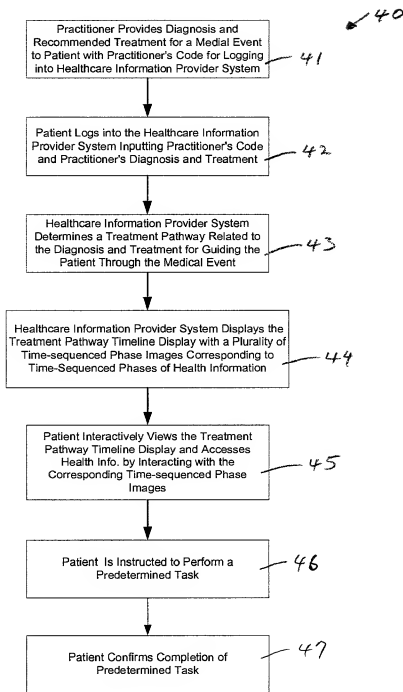


Fig. 4



RecoveryCare currently offers Internet-based information and resources to Orthopaedic physicians and their patients. Our interactive tool sets enhance the provider-patient relationship and improve the quality of care from diagnosis through treatment and full recovery.

FIND OUT MORE 54.1 54.2

NEW PATIENTS AND PHYSICIANS

PATIENTS PHYSICIANS

SIGN IN 56.1 56.2

SIGN IN HERE

REGISTERED USERS NEW USERS

PHYSICIAN DIRECTORY 58

SEARCH BY PHYSICIAN LAST NAME

59

SEARCH BY PHYSICIAN SPECIALTY

60 Orthopaedics

SEARCH BY ZIP CODE

61

GO →

PRODUCTS

62

BRACES & SUPPORTS

OTHER ORTHOPAEDICS ITEMS

RESTORATIVE LIVING

Where does it hurt?

"Click" on the area of the body that hurts for more information from our Health References section.

81

Want to get better?

Go to the Physician Directory and locate a participating RecoveryCare physician near you.

1 2

Fig 5



Richard M. Konsens, M.D.

Jewett Orthopaedic Clinic
3403 Technological Avenue
Suite 4
Orlando, FL 32817
Phone Number 407.330.0705
Fax Number 407.381.1971



Introduction

A distinguished surgeon, Dr. Konsens is an Ivy League graduate from Dartmouth College where he was the captain of the track team. He received his medical degree from the Mt. Sinai School of Medicine New York City in 1984 and completed his orthopedic training at Case Western Reserve University.

Dr. Konsens has published over 20 articles on varied orthopedic topics including knee replacement and sports medicine and is an active lecturer. He conducts a monthly seminar on knee arthritis at Winter Park Memorial Hospital. Dr. Konsens has also been involved in a number of clinical research endeavors and is a Diplomate of the American Academy of Orthopaedic Surgery and American Board of Forensic Medical Examiners.

Dr. Konsens and his wife, Michelle, are the proud parents of two young boys, Hunter and Kyle.



Registered Users



New Users



Curriculum Vitae



How to Find My Office

General Information

Dr. Konsens is a member of the Jewett Orthopaedic Clinic.

The Jewett Orthopaedic Clinic has been an integral part of traditional health care in Central Florida for 60 years. It was founded in 1936 by Dr. Eugene L. Jewett who is known the world over as a pioneer in Orthopaedic care. As the group expanded and added more physicians, the pioneering spirit remained and flourished. Being recognized as leaders, the Jewett Clinic has been selected to serve as team Physicians to the NBA's Orlando Magic, Orlando Solar Bears, Orlando Miracle, University of Central Florida, and Rollins College.

Specialty

► Orthopaedics

Special Interest

► Total Knee Replacement
► Sports Medicine

Learn More About

Artificial Knee Replacement



Bookmark this site

Fig. 6A

Richard M. Konsens, M.D.

RecoveryCare Demo Physician

288 Summer Street
Suite 300
Boston, MA 02210

Phone Number 617 457 8319
Fax Number 617 457 8318



Maps by
Expedia.com Travel

maps.expedia.com

Directions

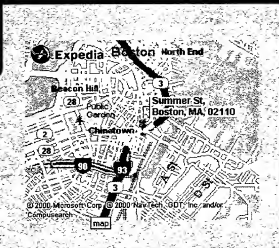
Please click the above logo for Detailed Driving Directions
this is a test website.

RecoveryCare has a relationship with Expedia.com and
will provide this type of map and a link so your patients
can get detailed driving instructions to your office.

Go to Task List: Charles F. Eaton

Registered Users 300 New Users

Curriculum Vitae How to Find My Office



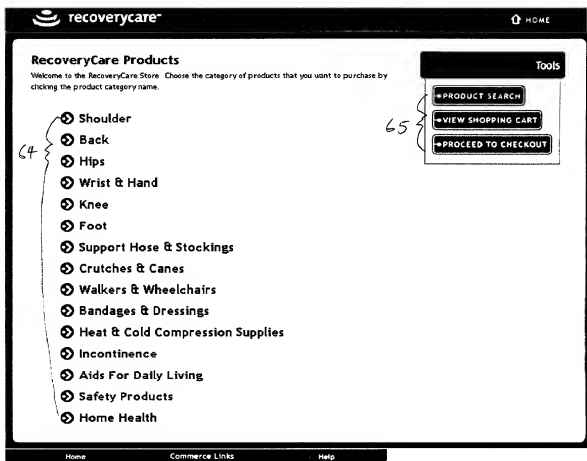
Message Center Account Duplicate Account
Task List Sign Out Help

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72

Fig. 6B



63

Fig. 7A

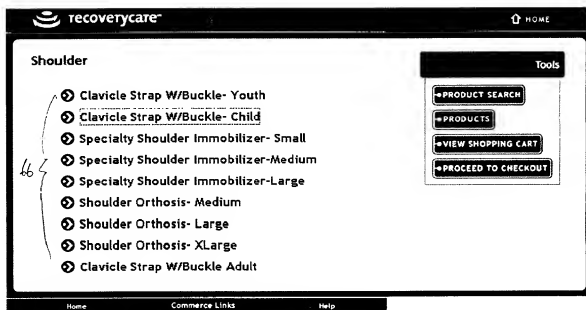


Fig. 7B



67

Fig. 9C

◀ BACK

Shoulder

RecoveryCare has information about these procedures:

- Rotator Cuff Surgery
- Shoulder Stabilization-Surgery

2

-83

82

Fig. 8A

Health References



A Patient's Guide to Rotator Cuff Surgery

Introduction

A healthy shoulder joint works like a very elegant and complex piece of machinery. Its design allows freedom of arm and hand movement in many positions. This range of motion makes it possible to complete daily activities such as reaching, lifting, and dressing. The design of the shoulder provides a large amount of range of motion but not much stability. As long as the parts of this elegant machine are working in harmony, the shoulder can move freely and painlessly.

84

Healthy rotator cuff tendons are an important part of a healthy shoulder. The tendons are at risk of degeneration from wear and tear, especially with overhead activities. A condition known as impingement can squeeze the rotator cuff tendons between the bones of the shoulder, subjecting these tendons to injury. The rotator cuff tendons are also subject to degeneration as we age. When an injury



Fig. 1



Fig. 2



Fig. 3



Fig. 4



Fig. 5



Fig. 6



Fig. 7



Fig. 8



Fig. 9



Fig. 10



Fig. 11



Fig. 12



Fig. 13



Fig. 14



Fig. 15

85

83


Fig. 8B

Home Physician Directory Store

Health References

recoverycare™

Back to A Patient's Guide to Lumbar Fusion



85.1

Fig. 8 Video clip of annular tear

Observe the annulus as it tears.

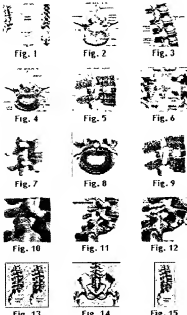



Fig. 1 Fig. 2 Fig. 3
Fig. 4 Fig. 5 Fig. 6
Fig. 7 Fig. 8 Fig. 9
Fig. 10 Fig. 11 Fig. 12
Fig. 13 Fig. 14 Fig. 15

83

Fig. 8C

Home Physician Directory Store

Register for RecoveryCare





→ **New Patients: Register by clicking the button below.**

[REGISTER AS A PATIENT](#) 87.1

→ **New Physicians: Register by clicking the button below.**

[REGISTER AS A PHYSICIAN](#) 87.2

RecoveryCare respects the confidentiality of the provider-patient relationship. We comply with the standards set by the [Health on the Net \(HON\) Foundation](#). We do not sell or reveal your personal or medical information to any third party, unless you provide your consent, except to the extent necessary to comply with applicable laws, or legal proceedings. For complete details, please read our [Terms of Use](#) and [Privacy Policy](#).

If you have any questions or problems, you may e-mail us at help@recoverycare.com or call us at 877-727-3258.

ABOUT RECOVERYCARE HELP

↑
86

Fig. 9A

0 Home | My Medical History | My Home

Welcome to RecoveryCare

You should have received the information required to register from your RecoveryCare Physician. Enter the Physician Code, then click "Go" on the pull down menu to enter your Diagnosis and Treatment.

PLEASE ENTER YOUR PHYSICIAN'S CODE

89

DIAGNOSIS

90 Arthritis

RECOMMENDED TREATMENT

91 Total Knee Replacement

REGISTER AS A PATIENT

92

88

ABOUT RECOVERYCARE | TERMS OF USE | PRIVACY POLICY | HELP

Fig. 9B

Home | Physician Directory | My Home

Patient Registration

recoverycare

Personal Profile

Step 1 of 2

Please enter the following information to join RecoveryCare. Fields indicated by an asterisk are required.

Name

FIRST NAME * MI LAST NAME *

Address

STREET ADDRESS LINE ONE * STREET ADDRESS LINE TWO optional

CITY * STATE * ZIP CODE *

Contact Numbers

DAY TIME TELEPHONE NUMBER * EVENING TELEPHONE NUMBER

E-MAIL ADDRESS *

ABOUT RECOVERYCARE TERMS OF USE PRIVACY POLICY HELP

94

93

Fig. 9C

Home | About RecoveryCare | Terms of Use | Privacy Policy | Help

Patient Sign In

recoverycare

Your User Name

Enter your user name and password to access your account. If you are a new user, please click on the "Create your account" link.

Step 1 of 3

SUGGESTED USER NAME

BACK FINISH

Create your password

Enter a password of 8 to 16 characters, including letters, numbers, and symbols. Please note this password is for your account only.

ENTER A PASSWORD

CONFIRM YOUR PASSWORD

BACK FINISH

ABOUT RECOVERYCARE | TERMS OF USE | PRIVACY POLICY | HELP

Fig. 9D



98

Fig. 9E

File Edit View Favorites History Tools

Welcome to RecoveryCare

Please Sign in

ENTER YOUR USER NAME

ENTER YOUR PASSWORD

→ SUBMIT

Please remember that your Password is case sensitive.
Forgot your user name or password?
Please call our Help Desk at 1.877.727.3289.

NOTE: In order to sign in, please visit the
URL and open RecoveryCare.com in Internet
Explorer 6.0 or Netscape.

ABOUT RECOVERYCARE | TERMS OF USE | PRIVACY POLICY | HELP

↑
99

Fig. 9F

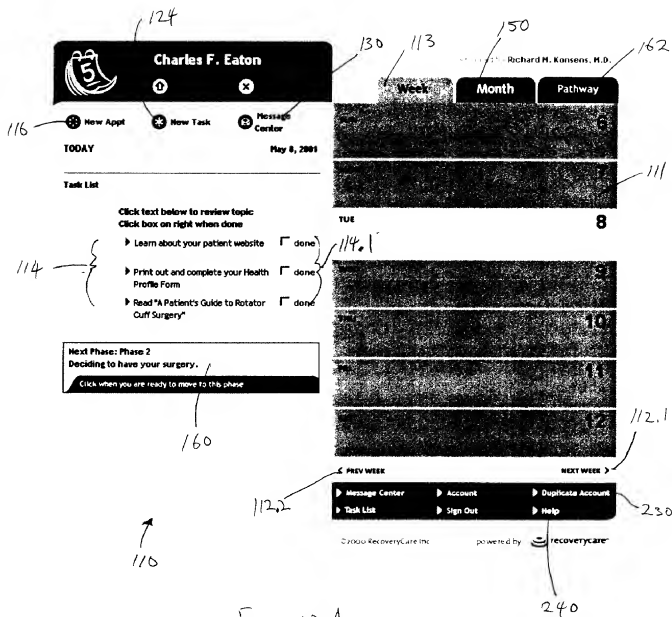



Fig. 10 A



Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Week

Month

Pathway

Back

New Appt.

New Task

Message Center

Today is May 8, 2001

Save & Close Item

Delete This Item

Appointment

Appt. Name:

Location:

This Appt. Starts:

May 8 2001

at 11:00 am

Duration:

Days

Hours

Minutes

All Day Event

Remind Me About This Item on My Calendar

Never

Every Day Until Done

Only as Shown Below

Once, On:

Every Day Until:

May 8 2001

Save & Close Item

Delete This Item

Message Center

Task List

Account

Sign Out

Duplicate Account

Help

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Fig. 10B

118

Charles F. Eaton

Prepared by: Frank Pedlow, MD

Week Month Pathway

< Back * New Appt. * New Task Message Center Today is June 19, 2001

✓ Save & Close Item ✕ Delete This Item

Task

This Item is Done

Task Name: _____

This Item Starts: Jun 19 2001

This Item is Due: Jun 19 2001

Remind Me About This Item on My Calendar

☒ Never
 ☐ Every Day Until Done
 ☐ Only as Shown Below

☐ Once, On:
 ☐ Every Day Until:

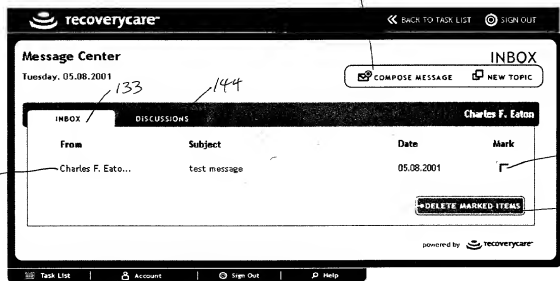
Jun 19 2001

✓ Save & Close Item ✕ Delete This Item

Message Center Accounts Duplicate Account
 Task List Sign Out Help

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Fig. 10C



132

Fig. 11A

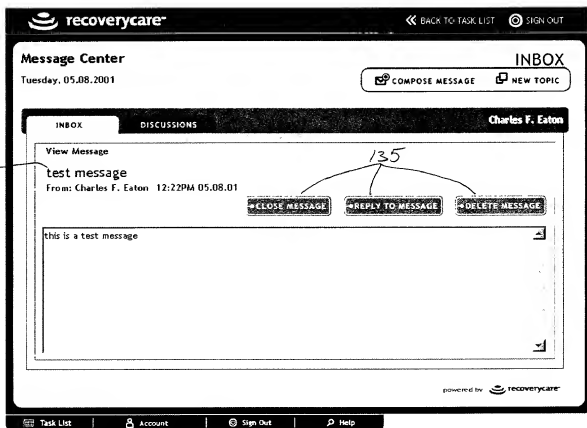


Fig. 11B

recoverycare™

BACK TO TASK LIST SIGN OUT

Message Center

Tuesday, 05.08.2001

INBOX

COMPOSE MESSAGE NEW TOPIC

Charles F. Eaton

INBOX DISCUSSIONS

136

Reply To Message

Original Message: test message, from Charles F. Eaton

this is a test message

To: CEaton100

Subject: RE: test message

140.1

140

CANCEL REPLY SEND REPLY

Your Reply

powered by recoverycare™

Task List Account Sign Out Help

Fig. 11c

recoverycare™

BACK TO TASK LIST SIGN OUT

Message Center

Tuesday, 05.08.2001

INBOX

COMPOSE MESSAGE NEW TOPIC

INBOX DISCUSSIONS Charles F. Eaton

Compose Message

To: _____

Subject: _____

SEND MESSAGE

Message

powered by recoverycare™

Task List Account Sign Out Help

Fig. 11D



↑
145

Fig. 11E

[BACK TO TASK LIST](#)
[SIGN OUT](#)

Message Center
 Tuesday, 05.08.2001

DISCUSSIONS
[COMPOSE MESSAGE](#)
[NEW TOPIC](#)

INBOX
 DISCUSSIONS

Charles Eaton

Create New Topic

Subject:

Please enter text for the first post in the new topic

powered by

[Task List](#) |
 [Account](#) |
 [Sign Out](#) |
 [Help](#)

Fig. 11F

Charles F. Eaton

New Appt. New Task Message Center

TODAY May 8, 2001

Task List

Click text below to review topic
Click box on right when done.

- Learn about your patient website ☐ done
- Print out and complete your Health Profile Form ☐ done
- Read "A Patient's Guide to Rotator Cuff Surgery" ☐ done

Next Phase: Phase 2
Deciding to have your surgery.

Click when you are ready to move to this phase

Powered by Richard H. Konsens, M.D.

Week						
Month						
SUN	MON	TUE	WED	THU	FRI	SAT
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

PREV MONTH Go To Month: May NEXT MONTH

Message Center Account Duplicate Account

Task List Sign Out Help

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Fig. 12

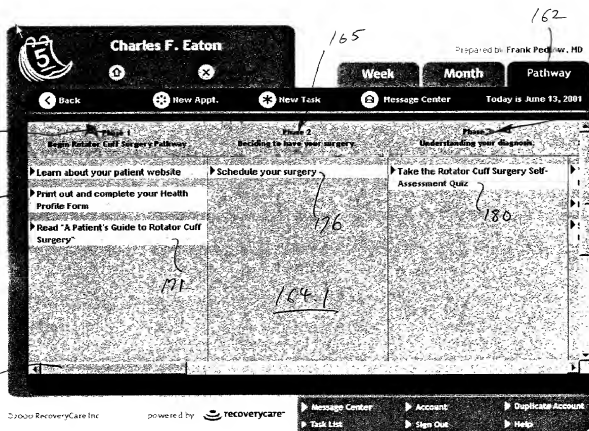


Fig. 13A

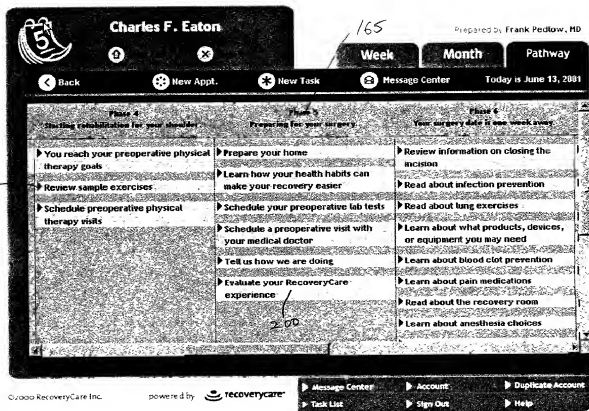


Fig. 13B

Charles F. Eaton Prepared by: Frank Pedlow, MD

① ×

Week Month Pathway

⏪ BACK ⏩ New Appl. * New Task ⚙ Message Center Today is June 13, 2001

Phase 1 Getting ready to go to the hospital. Print pertinent information to bring with you.	Phase 2 Starting recovery and rehabilitation after your surgery.	Phase 3 Returning home from the hospital.
<ul style="list-style-type: none"> Fill out and sign your medical records release Make sure that you have the products, devices, or equipment you need Get your prescriptions Get your schedule of follow-up appointments Print and review instructions for after surgery Print and review information on what to expect after surgery Print and review information on leaving 	<ul style="list-style-type: none"> See your physical therapist before going home 	<ul style="list-style-type: none"> Review how to take care of your incision Review instructions for after surgery Review and print out sample exercises to bring with you to outpatient physical therapy Evaluate your hospital stay

206

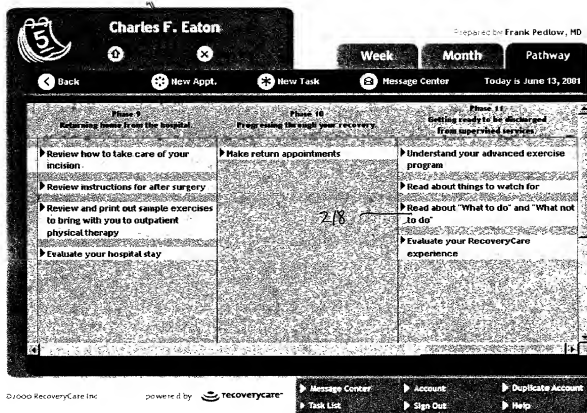
272

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▶ Message Center ▶ Account ▶ Duplicate Account
 ▶ Task List ▶ Sign Out ▶ Help

164

Fig. 13C



164

Fig. 13 D



Charles F. Eaton



Prepared by: Richard M. Konsens, M.D.

Week

Month

Pathway

< Back

☼ New Appt.

* New Task

📧 Message Center

Today is May 3, 2001

A Patient's Guide to Rotator Cuff Surgery

Introduction

A healthy shoulder joint works like a very elegant and complex piece of machinery. Its design allows freedom of arm and hand movement in many positions. This range of motion makes it possible to complete daily activities such as reaching, lifting, and dressing. The design of the shoulder provides a large amount of range of motion but not much stability. As long as the parts of this elegant machine are working in harmony, the shoulder can move freely and painlessly.

Healthy rotator cuff tendons are an important part of a healthy shoulder. The tendons are at risk of degeneration from wear and tear, especially with overhead activities. A condition known as impingement can squeeze the rotator cuff tendons between the bones of the shoulder, subjecting these tendons to injury. The rotator cuff tendons are also subject to degeneration as we age. When an injury



Fig. 1



Fig. 2



Fig. 3



Fig. 4



Fig. 5



Fig. 6



Fig. 7



Fig. 8



Fig. 9



Fig. 10



Fig. 11



Fig. 12



Fig. 13



Fig. 14



Fig. 15

Fig. 14A



Charles F. Eaton



Prepared By Richard M. Konsens, M.D.

Week

Month

Pathway

< Back

New Appt.

* New Task

Message Center

Today is May 3, 2001

Back to A Patient's Guide to Rotator Cuff Surgery

Rotator Cuff Tear



Fig. 4 A torn rotator cuff

This picture shows how the rotator cuff can become torn in several places.



Fig. 1



Fig. 2



Fig. 3



Fig. 4



Fig. 5



Fig. 6



Fig. 7



Fig. 8



Fig. 9



Fig. 10



Fig. 11



Fig. 12



Fig. 13



Fig. 14



Fig. 15

192
Fig. 14B

Charles F. Eaton Richard H. Konsens, M.D.

Week **Month** **Pathway**

[Back](#) [New Appt.](#) [New Task](#) [Message Center](#) **Today is May 8, 2001**

[Save & Close Item](#) [Delete This Item](#)

Pathway Task

This Item is Done

Title: Schedule your surgery
More Info: Schedule surgery
This Item is Due: May 8, 2001

Appointment

Appt. Name: appointment for surgery
Location: Boston office
This Appt. Starts: May 8, 2001 at 00:00 pm
Duration: Days Hours Minutes All Day Event

Remind Me About This Item on My Calendar

☒ Never ☐ Every Day Until Done **Only as Shown Below**
☐ Once, On: ☐ Every Day Until:
 May 8, 2001

[Save & Close Item](#) [Delete This Item](#)

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[Message Center](#) [Account](#) [Duplicate Account](#)
[Task List](#) [Sign Out](#) [Help](#)

176 Fig. 15



Charles F. Eaton



Richard M. Konsens, M.D.

Week

Month

Pathway

< Back

New Appt.

* New Task

Message Center

Today is May 3, 2001

Rotator Cuff Surgery Preoperative Self Assessment Quiz

In completing your Phase 1 task list, you read **A Patient's Guide to Rotator Cuff Surgery**. Answering the questions below will give you and your physician an idea of your knowledge of your condition.

After completing this quiz to your satisfaction, click the **Submit** button at the bottom of your screen. If you are not satisfied with your answers, click the **Reset** button to clear the fields so that you may start over.

Please submit this quiz **only once**. If you wish to see your quiz results, please contact your physician.

If you would like to review your patient guide before completing this quiz, click on the **Pathway** tab at the top of your screen and go to the **A Patient's Guide** task.

Please mark the correct answer for each question.

1. Which of the following is not a common cause of rotator cuff injury?

Please select one

2. Symptoms of a complete tear of the rotator cuff include...

Please select one

3. Common symptoms of a partial tear of the rotator cuff include...

Please select one

4. All rotator cuff tears require surgical treatment.

Please select one

182

Fig. 16

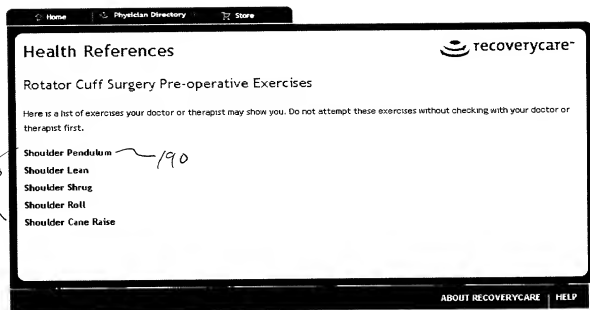


Fig. 17A

Home Physician Directory Store


Health References

recoverycare™

◀ Back to Rotator Cuff Surgery Pre-operative Exercises


Shoulder Pendulum

Do 10 to 20 repetitions every few hours, as needed for pain control.




Shoulder pendulum 1

Lean on a table for support.



Shoulder pendulum 2

Relax your arm toward the floor.



Shoulder pendulum 3

Let your arm gently swing in small circles. Repeat in each direction.

Click on each image for a larger view of the image.

ABOUT RECOVERYCARE | HELP

192 Fig. 17B



Charles F. Eaton

Prepared by: Richard M. Konsens, M.D.



Week

Month

Pathway

< Back

⚙ New Appt.

★ New Task

📧 Message Center

Today is May 9, 2001

Physician & Office Staff Evaluation

The satisfaction of our patients is one of our primary concerns. Your comments help us to improve the services we provide. Please fill out this form and rate our services by selecting the response which best suits your experience.

1. How would you rate your physician's willingness/ability to listen to you and answer your questions?

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

2. Please rate the friendliness and courtesy of the office staff.

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

3. Please rate the amount of time your physician was able to spend with you.

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

202

Fig. 18



Charles F. Eaton

Prepared by: Richard M. Konsens, M.D.



Week

Month

Pathway

< Back

New Appt.

New Task

Message Center

Today is May 3, 2001

Get products, devices, and equipment before rotator cuff surgery

You may need to purchase several items to prepare your home and help you recover. These products are widely available. For your convenience, you may purchase them through the RecoveryCare Store.

Here is a list of items that your health care providers may suggest you purchase:

- Cold pack
- Over door pulley
- Shoulder support pillow
- Shoulder sling
- Shoulder brace
- T-bar shoulder exerciser
- Hand rails
- Bedside commode
- Therapeutic exercise band
- Therapeutic exercise ball
- Wrist exercise weights
- Foam exercise roll
- Shoulder tape kit
- Prepackaged meals

Fig. 19



Charles F. Eaton



Prepared by: Richard H. Konsens, M.D.

Week

Month

Pathway

< Back

New Appl.

New Task

Message Center

Today is May 3, 2001

Patient Hospital Evaluation

Whether you came to our medical center for scheduled treatment or under emergency circumstances, we appreciate your confidence in our healthcare team and hope your stay was pleasant. Your comments help us to improve the services we provide. Please fill out this form and rate our services by selecting the response which best suits your experience.

1. Friendliness and courtesy of admitting office staff

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

2. Explanation of hospital policies and routines.


- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

3. Overall quality of Nursing Care



- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

Fig. 20

2/4



Charles F. Eaton

Week

Month

Pathway

Back


New Appl.

New Task

Message Center

Today is May 3, 2001

Do's and don'ts after rotator cuff surgery

 Print version

After you complete your supervised treatments, there are a number of things you should keep in mind for the months and years ahead.

Do's

- Continue the final home or gym exercise program given to you by your physical therapist. This will keep the shoulder muscles strong and supportive while maintaining your range of motion.
- Slowly increase your level of activity by adding different activities into your routine. Remember, your endurance will continue to improve for several months.
- Return to see your orthopedic surgeon if you experience pain that increases or radiates from the shoulder, muscle weakness, painful catching, feelings of instability or insecurity, or loss of range of motion.
- Drink adequate amounts of fluid. Hydration is very desirable for recovery, so make sure you drink adequate amounts of water, even if you aren't thirsty. Fluids also clean the bladder and clear your system of toxins.
- Make sure you consume at least 800 to 1500 calories per day. Nutrition is important following surgery, but your food does not necessarily have to be home-cooked and hot.
- Continue rebuilding and strengthening the muscles and soft tissue surrounding the shoulder with your exercises. It is also important to regain and maintain an active lifestyle.

274

220

Fig. 21



↑
236

Fig. 22B

CUSTOMER SERVICE

RecoveryCare Help

Task List/Calendar/Pathway

Task List

Week/Month - Calendar
Pathway

Message Center, Inbox,
Discussions

Account/Duplicate Account
Physician Website
RecoveryCare Store
Contact Information

Task List

Task List. "Click" on each Task and it will open on a page of reference or educational material related to your diagnosis, treatment, or recovery. When you have completed your Task, "click" on box labeled, Done, to the right of the Task and it will drop to the bottom of your list. To ensure a successful recovery, you need to complete all your Tasks on timely basis.

New Appt. "Click" on this button to enter new Appointments on your Task List and Calendar. You can also create Appointment Reminders that will appear on your Task List, where you can "click" on them to make changes to or delete the New Appt. Once the Due Date of the Appointments or Reminders has passed, they will no longer appear on your Task List.

New Task. "Click" on this button to add new items to your Task List. Enter the Start and Due (end) Dates for the days you want the New Task to appear in your Task List where you can "click" on them to make changes to or delete the New Task. Once the Due Date has passed, it will no longer appear on your Task List.

Next Phase/GO ON. Once all your Tasks are Done, go to the bottom of the Task List and "click" the GO ON button. You'll get a new list of Tasks based on the new Phase of your Recovery Pathway.

Fig. 23

RecoveryCare Physician Registration Form



RecoveryCare respects the confidentiality of the provider-patient relationship. We comply with the standards set by the Health on the Net (HON) Foundation. We do not sell or reveal your personal or medical information to any third party, unless you provide your consent, except to the extent necessary to comply with applicable laws, or legal proceedings. For complete details, please read our [Terms of Use](#) and [Privacy Policy](#).

Please provide the following information to create your Physician Website.

NAME

First name, middle initial, last name, suffix

Medical Specialty (Please check one)

☐ Orthopedics. ☐ Rheumatology ☐ Neurosurgery. ☐ Podiatry. ☐ Osteopathic Medicine

E-MAIL ADDRESS (This information will not be visible to your patients.)

Practice Name

Practice Website Address (Does not appear in directory)

Address 1

Address 2

City, State, Zip Code

Office Phone Number, Office Fax Number

Submit Form

Reset Form

254

250

Fig. 24A

Home
Physician Directory
Store

M.D. Profile

INTRODUCTION

Welcome to RecoveryCare! Complete the following pages to update your personalized web page. Not all of the information you provide will be displayed on your web page. Items that are optional or will not appear on your site are indicated.

Physicians are the only healthcare professionals who can register with RecoveryCare

Step 1 2 3

NEXT

Personal Information

YOUR NAME Enter your name as you would want it to appear on your web site.

FIRST NAME	MI Optional	LAST NAME	SUFFIX

E-MAIL ADDRESS This will not be visible to patients.

TITLE AND DEGREE This information does NOT appear on your web site. Choose your title and degree.
 (choose from list below) ▼

MEDICAL ASSOCIATION AFFILIATION Select multiple associations by pressing the control [CTRL] key and clicking as many names as apply. This information does not appear on your web site.

American Academy For Allergy, Asthma and Immunology	▼
American Academy Of Dermatology	
American Academy Of Family Physicians	
American Association for Hand Surgery (AAHS)	▼

INTRODUCTION Optional. Enter text for the "Introduction" section of your web site here, you may use standard HTML tags for formatting.

ENTER THE TEXT OF YOUR CURRICULUM VITAE Optional. You may use standard HTML tags for formatting.

Fig. 24B

[Home](#)
[Physician Directory](#)
[Store](#)

Step 1 2 3

[BACK](#)
[NEXT](#)

M.D. Profile

Practice Information

PRACTICE NAME

MEDICAL SPECIALTY Choose your medical specialty from the list below.

PRACTICE SPECIALTY Enter any medical procedures you would like listed on your web site, for example, Total Hip Replacement Surgery. Separate your entries with a semicolon.

PRACTICE ADDRESS Enter the address and phone number for your primary office. This information will appear on your web site.

STREET ADDRESS LINE ONE **STREET ADDRESS LINE TWO** Optional

CITY **STATE** **ZIP CODE**

DAY TIME TELEPHONE NUMBER **FAX NUMBER**

GENERAL COMMENTS Optional. Enter text for the "General Comments" section of your web site here. You may use standard HTML tags for formatting.

OFFICE DIRECTIONS Optional. Enter text for the "Directions To my Office" section of your web site. You may use standard HTML tags for formatting.

256 Fig. 24C

Home Physician Directory Store

M.D. Profile

recoverycare[®]

Step 1 2 3

Create your user name & password

BACK → COMPLETE REGISTRATION

YOUR USER NAME
We have suggested a user name below, but you can create your own (from 5-20 characters, numbers and letters only, no spaces).

+

CREATE A PASSWORD
Enter a password from 8-15 characters, numbers and letters only, no spaces, and case sensitive

+

CONFIRM YOUR PASSWORD Re-enter the password you entered above

+

BACK → COMPLETE REGISTRATION

ABOUT RECOVERYCARE HELP

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Fig. 24D

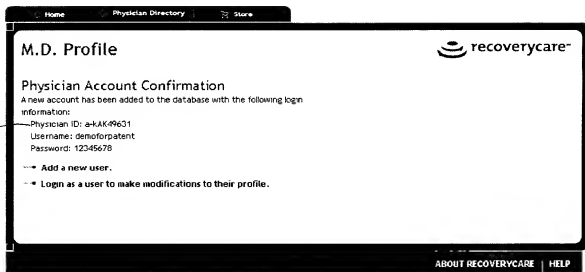


Fig. 24E

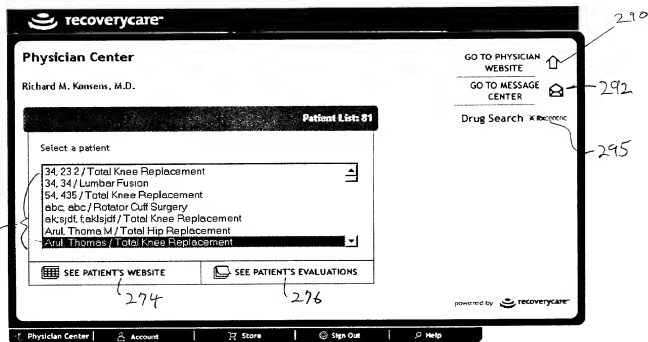


Fig. 25

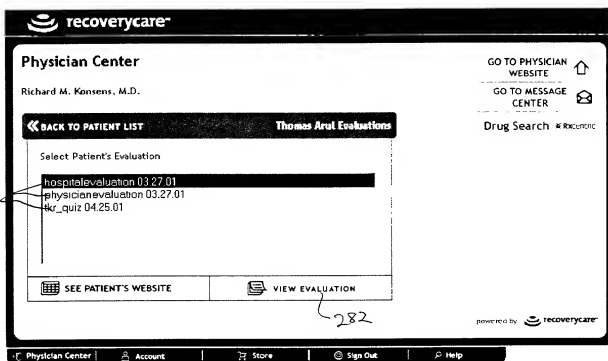




Fig. 26

Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN
WEBSITE 

GO TO MESSAGE
CENTER 

Drug Search   

◀ BACK TO PATIENT EVALUATION LIST

Thomas Arut Evaluations

tkr_quiz 04.25.01

1. The most common reason for knee replacement surgery is...

Answer: Osteoarthritis of the knee joint.

Patient Answer 1: Osteoarthritis of the knee joint.

2. Which is not a good reason to have a knee replacement?

Answer: You want to return to playing tennis.

Patient Answer 1: You want to return to playing tennis.

3. During surgery to replace the knee joint, the end of the thigh bone, or femur...

Answer: Is removed and replaced with a metal covering.

Patient Answer 1: Is removed and replaced with a metal covering.

4. All degenerative knee joints require knee replacement surgery.

Answer: False.

Patient Answer 1: True.

5. Complications associated with knee replacement surgery do NOT include:

Answer: Heart failure.

Patient Answer 1: Blood clots in the legs (thromboprophylaxis).

6. Patients with artificial joints are more susceptible to infection...

Answer: In all parts of the body.

Patient Answer 1: Only around the knee joint.



BACK TO PATIENT LIST


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Fig. 27A

Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN
WEBSITE 

GO TO MESSAGE
CENTER 

Drug Search  

« BACK TO PATIENT EVALUATION LIST

Thomas Arul Evaluations

physicianevaluation 03.27.01

1. How would you rate your physician's willingness/ability to listen to you and answer your questions?

Answer:

Patient Answer 1: Very Good

2. Please rate the friendliness and courtesy of the office staff.

Answer:

Patient Answer 1: Poor

3. Please rate the amount of time your physician was able to spend with you.

Answer:

Patient Answer 1: Very Good

4. Please rate our ability and timeliness to schedule appointments.

Answer:

Patient Answer 1: Good

5. Do you feel that your physician helps you understand your medical problems(s)?

Answer:

Patient Answer 1: Fair

6. Would you recommend your physician to family/friends?


Answer:

Patient Answer 1: Definitely Not

7. Please share with us any additional suggestions or comments you may have.

Answer:

Patient Answer 1: All the major changes should work!!!! Thomas

 BACK TO PATIENT LIST


powered by 


↑
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Fig. 27B

Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN
WEBSITE 

GO TO MESSAGE
CENTER 

Drug Search 

« BACK TO PATIENT EVALUATION LIST

Thomas Arut Evaluations

hospital evaluation 03.27.01

1. Friendliness and courtesy of admitting office staff

Answer:

Patient Answer 1: Very Good

2. Explanation of hospital policies and routines.

Answer:

Patient Answer 1: Fair

3. Overall quality of Nursing Care

Answer:

Patient Answer 1:

4. Opinion of teamwork among nurses, physicians and staff

Answer:

Patient Answer 1: Fair

5. Friendliness and courtesy of nursing staff

Answer:

Patient Answer 1: Very Good

6. Promptness in answering your calls for assistance

Answer:

Patient Answer 1:

7. Extent to which you were informed about your condition/treatment throughout your hospital stay and discharge.

Answer:

Patient Answer 1: Poor

8. Compassion and sensitivity of nurses to your needs

Answer:

Patient Answer 1: Average

9. Respect for your privacy

Answer:

Patient Answer 1: Very Good

10. Extent to which your family was informed of and participated in your

↑
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Fig. 27 C

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online marketing solutions

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Solutions »

Clients »

Facts and News »

Why Marketing Online is a Necessity »

Physician Services »



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Fig. 28